

# 2020 NHS Staff Survey Mental Health and Learning Disabilities headlines



**65%**  
of people  
took part



**Engagement Score**  
**6.9/10**  
Improved from 2019



**Survey results are reported through 10 key themes.** 9/10 themes have improved from 2019 with 2 statistically significant improvements; bullying and harassment and safety culture.

**Where we  
have improved  
from 2019**



I recommend the  
IOW NHS Trust as a  
place to work

**Up 12%**  
55%



If a friend or relative needed  
treatment I would be happy with  
the standard of care provided here

**Up 14%**  
51%



Care of patients and  
service users is my  
organisation's top priority

**Up 14%**  
71%



I am satisfied with  
opportunities for flexible  
working patterns

**Up 14%**  
72%



My organisation takes positive  
action on health and wellbeing

**Up 13%**  
32%



I feel secure raising concerns  
about unsafe clinical practice

**Up 12%**  
82%



My organisation acts on concerns  
raised by patients and service users

**Up 19%**  
74%



I have not experienced harassment,  
bullying or abuse from managers

**Up 7%**  
94%

**Here are  
the questions  
where we have  
scored above  
90%**



I feel trusted  
to do my job



My organisation encourages  
reporting of errors, near  
misses and incidents



I know how to report  
unsafe clinical practice



I have not experienced  
physical violence from  
managers



I have not experienced  
physical violence from  
other colleagues



I reported the last  
experience of physical  
violence

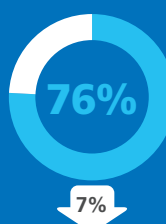


I have not experienced  
discrimination from patients,  
service users, relatives or other  
members of the public

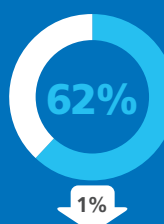


I have not experienced  
discrimination from my  
manager, team leader  
or other colleagues

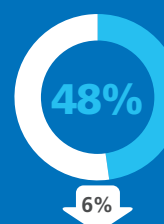
**Where  
we need to  
improve**



I am satisfied with  
support from  
my immediate  
manager



I am satisfied  
with recognition  
for good work



I am involved in  
deciding changes  
that affect work